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SENIOR INFORMATION TECHNOLOGY EXECUTIVE

Vice President of Information Technology • Director of IT Operations • Chief Information Officer

Senior IT executive challenged by opportunities to break new ground, launch new organizations, benchmark industry standards, and consolidate existing functions for Fortune 100 companies. Seventeen years of experience maintaining a competitive edge by anticipating client needs and aligning technology deployment with business strategy. Deployed global IT infrastructure to turn around a \$200 million initiative. Led an M&A team transitioning nine global acquisitions simultaneously, generating \$500 million in additional revenue. Consistent history of fast-track promotion.

Areas of Expertise:

Client & Vendor Relations	Project Development & Management	Productivity Improvement
Start-up Operations	New Product Launch & Positioning	Emerging Business Trends
Mergers & Acquisitions	Work Plans, Budgets & Resource Planning	Product Design & Development
Strategic Planning & Leadership	Application Management & Development	Technology Needs Analysis

CAREER PATH

FORTUNE 100 COMPANY 1985–Present

Fortune 100 provider of IT services to 35,000 business and government clients worldwide. Company employs 137,000 people in 60 countries and earned \$21.5 billion revenues in 2002.

CLIENT DELIVERY EXECUTIVE

2001–Present

Technology Program, Flint, MI

Recruited to lead development and deployment of technology strategy for Fortune 100 chemical company. Manage all operations for a \$200 million program providing voice over data (INF) capabilities for locations in over 60 countries and 450 cities. Supervise 25 direct reports and a staff of 900 leaders and support personnel offering a new global infrastructure including active directory, mail system, new desktops, phone, and conference facilities.

Challenge: Ramp up operations and turnaround unsuccessful technology initiative. Uncover and correct roadblocks in original design and create common technology and infrastructure to improve productivity.

- Engaged top-notch team to evaluate, redesign, and **turnaround program** using logical and simplified approach. Managed functional areas of design, engineering, deployment, procurement, and operational support. Organized rotating schedule for weekly and monthly status meetings to communicate effectively with global team.
- **Created integrated project plan**, a key tool to measure progress and guide program through major milestones and mission-critical timing of deliverables. Communicated progress to corporate C-level leadership and senior management.

Merger & Acquisitions, Midland, MI

Led 30 direct reports on 65-member Merger and Acquisition team. Proposed costs for company to manage and transition resources from previous infrastructures to new model after acquisition. Directed program managers who integrated acquisitions into existing support model, without disruption to existing business in either company.

Challenge: Gain credibility with client to lead mission critical merger and acquisition of nine major global companies with facilities in over 30 countries and 200 cities.

- Orchestrated **successful migration** of new acquisitions into existing support model in **less than 6 months**.
- Created design and project plan, pricing and presenting proposal for approval within 30 days of public announcement of acquisition.
- **Assembled stellar team** of seasoned IT veterans. Collaborated directly with M&A executive to govern procedures. Assigned teams to each acquisition, increasing participation to leverage knowledge globally.

CAREER PATH *(continued)*

ENTERPRISE DEPLOYMENT MANAGER 1999–2001
TECHNICAL DELIVERY–DIVISION MANAGER 1997–1999

Provided leadership for key projects delivering global services and products within Fortune 500 automotive client. Guided relocation team managing an average of 2,000 large moves per month. Collaborated directly with three key IS&S executives and integrated multiple vendors to deliver solutions.

Challenge: Assist with the turnaround of the Automotive Online Project. Meet commitment to achieve Y2K readiness and deploy 60,000 desktops globally by December 1999.

- **Deployed over 60,000 online seats globally**, largest comparable project at that time within the company. Migrated 65,000 users to restructured corporate mail system and installed Internet access for over 100,000 users. Moved over 40,000 user desktops and phones. Installed and supported thirty new collaboration centers.
- **Benchmarked industry standard** by exceeding 10,000 seats **per month**, compared to 6,000 **per year** accomplished previously by other industry leaders. Completed project ahead of schedule.
- **Spearheaded Infrastructure Consolidation project** with projected savings of \$30 million per year for organization. Directed 15-member leadership team, implemented new operation model, and formed organization within Delivery division. Applied new technology and process changes to move account to a mix of onsite and remote support personnel.

PROJECT MANAGER 1995–1997

Joined Trillium Project to head change-management initiative, including leadership, culture, people, processes, measurement systems, etc. Implemented new organizational design and culture that leveraged resources across the entire account and combined them under functional groups.

- Created new leveraged model for delivery across three divisions. Model selected and used by entire account and named the **Strive for Excellence** model.

DIVISIONAL MANAGER 1990–1995

Member of Vice President Director of Engineering staff and leader of 12 account managers with engineering sites worldwide. Served as company representative on Engine Product Leadership team for 3.1L and 3.4L engine programs.

- **Pioneered Powerful Engineering Organization**, a diverse group with 300 members and \$19.8 million budget supporting existing engineering organizations. Merged five corporate divisions into one group, doubled membership, and increased budget to \$100 million in four years.
- Implemented Controls Project that used Embedded Systems Technology to assist project in **reducing vehicle controls cost by approximately 40%**.

Early positions included Regional Account Manager, Account Manager, and Supervisor from 1985–1990.

EDUCATION

UNIVERSITY OF MICHIGAN, FLINT, MI
Computer Science

(Completed course work in Programming and Networking)

FERRIS STATE COLLEGE, BIG RAPIDS, MI
Vocational Education

(Completed all coursework—only student teaching experience remaining)

Associate Degree, Technical Drafting & Tool Design